

Policy 8.124 FAQs for Parents: Taking Devices Home



What will my child be using the device for?

The goal is to use devices and digital curriculum content to extend and enhance learning, preparing students for the future. Students will be communicating, collaborating, creating, and researching using district devices and online applications.

How can I assist my child?

You may assist your child by making sure he/she has their charged device available every day and completes all assignments in a timely manner. Try to create a well-lit workspace for your child at home.

What kind of device will my child be using?

The District standard device for students is presently a Chromebook running the Chrome operating system and windows-based laptops for students in certain Career and Technical Academies.

Should devices be brought to school daily?

Yes, devices will be necessary for your child's daily learning. Students are expected to bring their devices to school fully charged every day. Ensure the safe transport of the device to and from school. The device should always be transported in a backpack and should only be taken out at school or at home.

Can students install Chrome extensions?

Yes, students may install only District approved Chrome extensions that may be requested by your child's teacher(s).

Are additional applications allowed to be installed on the device?

No additional software or applications can be installed on the device. This device is for school assignments and school work. Please refrain from visiting websites that are not related to school. In addition, all student work should be saved in their Google Drive. No local storage or USB drives are needed.

Are there filters on the device which restrict access to inappropriate sites?

Yes, District devices will be filtered for inappropriate content at all times.

What if the device is not working properly or breaks?

Bring the device to the school and a tech ticket will be submitted for repair. During this time period, a loaner device will be issued (if one is available) with the expectation that the device is treated the same as your own. Do not attempt to tamper with, repair equipment on your own, or take it to an outside vendor for any type of repairs or maintenance.

What if the battery charge does not last the entire school day?

It is the expectation that students charge their devices each night so a full charge is available for the balance of the school day. If the device is fully charged and is losing power during the day, please notify the school so a tech ticket can be issued.

What if my child forgets his/her device at home?

If possible, the parent may bring the device to the Main Office where your child may pick it up. A limited quantity of loaner computers are available at school sites. Students who repeatedly forget their device at home may be given alternate learning activities.

If I change schools within the district, what happens to the device?

The current device and charger will be returned to the home school. Another device will be issued at your new school and checked out to your child's account.

I am moving out of the district. What should I do with the device?

Students shall adhere to School Board Policy 8.1225 regarding Instructional Materials Accountability. The device and charger must be returned to your child's school. If the device and charger is not returned, a fee will be applied.

What if a student enrolls in school mid-year?

The student will receive a device as soon as possible, once attending school.

What if a student uses a device inappropriately?

School Board Policy 8.123 outlines the District's Technology Acceptable Use Policy for Students. This policy sets forth terms and conditions as well as standards for the acceptable use by students of Palm Beach County School District technology resources. Violation of this policy or the standards required by this Policy may result in disciplinary action.

How do I notify the school/district of a lost or stolen device?

In the event of a lost or stolen device, parents and/or legal guardians should immediately report a lost or stolen device to your child's school.

What happens to devices at the end of the school year?

Devices and chargers will be returned to the school, unless otherwise notified by the school.

How should the devices be cleaned?

Students are responsible for ensuring their device is kept clean. The device can be kept clean by regularly wiping down the outside case with a damp (not wet) cloth. Students are not to deface the device by adhering anything to any part of the device.

- Never use any product containing alcohol, ammonia, or another strong solvent to clean devices.
- Never apply any water or solutions directly to devices.
- Disconnect the device from power and make sure the device is powered off prior to cleaning.
- Do not place stickers on the device.
- Do not leave the Chromebook in heated areas for extended periods of time (such as a hot car).

How should students back up their work and assignments?

Student work should be completed using G Suite for Education applications (Google Docs, Slides, Sheets, Classroom, etc.). Using G Suite will allow students to have continued access to their work on any device that has internet access. By using G Suite for Education applications, all student work is saved in their Google Drive. No local storage or USB drives are needed.

How is data stored and backed up on the device?

Students and teachers have almost unlimited storage in Google Drive with education accounts. All work should be created in Google Drive where it saves automatically.

Can I connect the device to a printer at home?

Much like a modern business, the workflow in Google Classroom is typically digital from start to finish. More and more students are finding they do not need to print like they used to. Printing from home on a District Chromebook is not supported.

Will device cases be provided?

The District selected student devices are designed for student use and as such have a lower breakage rate than standard laptops due to a more ruggedized design. Cases are not provided by the District but can be added by the parents as an option if desired.